

Cramer Warranty

We stand behind our products. We guarantee our chairs to be free of defects in materials and workmanship from the date of manufacture as follows:



CRAMER 15-YEAR MULTI-SHIFT SEATING:
Triton, TritonMax, Triton Intensive, TritonPLUS



CRAMER 10-YEAR MULTI-SHIFT SEATING:
RhinoPLUS, Rhino Chair, Rhino Sit/ Stand, Fusion II, Intensive Task, and Round Stools



CRAMER 10-YEAR SINGLE-SHIFT SEATING:
Dimension, Centris, Ratio and Nimbus

Labor charges for repairs performed outside of the factory, or for installation of replacement parts, is the responsibility of the purchaser, unless specifically approved in advance by Cramer.

Fabric, foam assembly and arm pads are warranted for three (3) years. The urethane skin and foam assembly on Rhino products are warranted for five (5) years.

This warranty applies only to products used under normal conditions by the original purchaser. Warranties do not apply to damage from neglect, abuse, normal wear and tear, or to products that have been modified by the user. Cramer supplied replacement parts must be used to retain warranty coverage.

Cramer's liability is limited to repair or replacement, at Cramer's option, and cannot exceed the original invoice price. All labor charges must be pre-approved. Cramer is not liable for incidental or consequential damage arising in connection with the sale, use or serviceability of Cramer products. Repairs or replacements do not extend the original warranty period.

For warranty claims, contact Cramer Customer Service at 1-800-366-6700. For the fastest service, have the information from the label under the seat ready. This helps us to determine when the chair was manufactured and other specific details necessary to respond to your questions. **THIS WARRANTY IS IN LIEU OF OTHER WARRANTIES EXPRESSLY STATED OR IMPLIED.**

For questions about our warranty, please call Customer Service at 1-800-366-6700.