



99 Saint-Pierre, Saint-Pie (QC)  
Canada JOH 1W0

### UNITED CHAIR BRAND WARRANTY as of September 1<sup>st</sup>, 2014

The following warranty applies to United Chair products manufactured after September 1st, 2014. This warranty is given to the initial buyer and is valid for as long as the product is owned by the original buyer. The warranty, which runs from the date of manufacture, covers defects in materials and craftsmanship found during normal usage of products during the applicable warranty period.

#### Warranty:

Groupe Lacasse Inc. warrants its products, from the date of invoice, to be free from defects in material and workmanship for as long as the original purchaser owns it; proof of delivery being the only official document accepted by Groupe Lacasse Inc. for any claim. This warranty is subject to the limitations, exclusions and other provisions below:

Lifetime except those listed below. Weight limit: 310 lbs. (141 kg).

United Chair Products	Applicable Warranty Period
All Purpose Stools	10 years*
4800 Series + related accessories	10 years*
Upholstery	Standard and Graded-in: 5 years*. C.O.M./C.O.V./SPL/Lacasse -To Supply Material Program: Not covered under warranty.
Foam	5 years*
Painted Surfaces	5 years*
Casters/Glides	10 years*
Arm Pads	5 years*
Mechanism	10 years*
Cylinder	10 years*
Savvy 24h	5 years*
All other components	Lifetime
Dollies	10 years*

*Labor, delivery charges and services not covered under warranty.*

This warranty does not apply to “normal wear and tear”, abuse, damage caused by a carrier, damaged caused by transport of product from one site or location to another and alterations to the product not expressly authorized by the Seller. It also does not apply to “Customer’s Own Material”, “Lacasse – To Supply Material” and “SPL” fabric, (i.e., material specified by the buyer that is not a standard United Chair product offering) used in the manufacture of United Chair products. The Seller does not warrant the matching of color, grain or texture except to within commercially-acceptable standards. For the purposes of warranty claims, upholstery fabrics that have been dropped from United Chair stocked fabric program will be supported for 6 months from the date of discontinuation. For fabrics that are no longer available from the manufacturer, substitute fabrics will be used for warranty claims.



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**UNITED CHAIR BRAND WARRANTY as of September 1<sup>st</sup>, 2014 (Continued)**

A product will not be considered defective, and it will not be subject to the warranty, if the product is not installed or used as recommended in the Seller's written planning, installation or user guides. The warranty does not apply to any United Chair seating product that is used by an individual weighing over 310 lbs. (141 kg). Warranty will be void if identification label is removed under the chair or if a proof of purchase cannot be supplied, such as an order number or an invoice.

Except as stated above, the Seller does not make any express or implied warranties as to any product and in particular does not make any warranty of fitness for any particular purpose except for use as standard office furniture. The remedies described above are the buyer's exclusive remedies for any product defect. The Seller shall not be liable for consequential, economic, indirect, punitive or incidental damages arising from any product defect.

Please refer to the United Chair September 2014 Price Book for full details.

\* The applicable warranty period assumes that the product is used an average of not more than 40 hours per week. If a product is used more than this, the applicable warranty period shall be reduced in proportion to the increased usage. For example, if casters are used an average of 50 hours per week, the applicable warranty period for the casters shall be reduced to four years.

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