

Casegoods Warranty

JSI warrants to the original purchaser that each piece of furniture will be free from defects in workmanship given normal use for a period of fifteen (15) years of single shift service. Drawer suspensions carry a lifetime warranty. Fabric manufacturers warranty will apply. Electrical items not manufactured by JSI are covered for a period of one (1) year. JSI will, at its option, repair or replace any defective merchandise within the terms of the warranty.

JSI makes no expressed or implied warranties as to any product and, in particular, makes no warranty of merchantability of fitness for any particular purpose.

The warranty does not cover:

- Natural variations in color, grain, or texture of wood and covering materials over which JSI has no control.
- Damage caused by an installation or transportation company.
- Damage created by loading file drawers with anything other than hanging folders.
- Any accident, user modifications, misuse or product neglect.
- Normal wear, color fastness, shrinkage, wrinkling, stretching of leather and textiles.
- Damage resulting from extreme climate conditions.

Seating Warranty

JSI warrants to the original purchaser that each piece of furniture will be free from defects in workmanship given normal use for a period of fifteen (15) years of single shift service. Pneumatic lifts and casters are warranted to be free of defects in materials and workmanship for a period of five (5) years. Fabric manufacturers warranty will apply. Electrical items not manufactured by JSI are covered for a period of one (1) year. JSI will, at its option, repair or replace any defective merchandise within the terms of the warranty.

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- Damage caused by an installation or transportation company.
- Any accident, user modifications, misuse or product neglect.
- Normal wear, color fastness, shrinkage, wrinkling, stretching of leather and textiles.
- Damage resulting from extreme climate conditions.